GUIDANCE FOR PROGRAMS THAT CONDUCT IN-HOME VISITS
(“Home Visitor” refers to a person who provides program services to individuals/families in their home)

<table>
<thead>
<tr>
<th>When</th>
<th>Mandatory</th>
<th>Recommended best practices</th>
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<tbody>
<tr>
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<td>• Continue conducting visits by tele-visit wherever possible.</td>
<td>• Home visitors suspected of having COVID-19 or exposed to COVID-19 should be encouraged to contact their primary care physician as necessary.</td>
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<td>• Comply with local Public Health Alert System guidelines and local advisories when initiating or resuming in-home visits as appropriate.</td>
<td>• Agencies should provide daily temperature checks with a thermometer.</td>
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<td>Prior to the home visit</td>
<td>• Agencies conducting home visits must ensure they have written policies in place that minimally describe how the agency will:</td>
<td>• When applicable, obtain approval from clients/program participants to conduct the visit in-person prior to the date of the home visit.</td>
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<td>o Implement all mandatory requirements for completing home visits, complying with public health orders, and any recommended best practices the agency is using.</td>
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<td>o Ensure home visitors have access to required face coverings and have been trained in the use and disposal of face coverings.</td>
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<td>o Address home visiting staff who are in an at-risk group or who share a household with an individual in an at-risk group.</td>
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<td>o Report employee or client/program participant infections to the local health district and work with the local health department to identify potentially exposed individuals to help facilitate appropriate communication/contact tracing.</td>
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- Ensure that daily symptom assessment is conducted prior to the home visit.*

- Ensure Home visitors, who are symptomatic, notify their supervisor and not make any home visits.

- Ensure the agency follows CDC guidance for any home visitor suspected or confirmed of having COVID: https://www.cdc.gov/coronavirus/2019-ncov/if-you-are-sick/steps-when-sick.html.

- When scheduling the visit, the home visitor must call the individual being visited to: 1) determine if the individual(s) participating in the home visit or anyone in the household has had close contact with a person with probable or confirmed COVID-19; and 2) complete a symptom assessment for the individual(s) participating in the home visit and anyone in the household.

- If the individual(s) being visited or anyone else in the household is symptomatic or has had close contact with a person with probable or confirmed COVID-19, the in-person home visit should not be held and should be re-scheduled. CDC guidance should be provided to the individual(s): https://www.cdc.gov/coronavirus/2019-ncov/if-you-are-sick/steps-when-sick.html.

- Prior to entering the home for the home visit, repeat the symptom assessment. If the individual(s) being visited or anyone else in the household is

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*Fever or chills, cough, shortness of breath or difficulty breathing, fatigue, muscle or body aches, headache, new loss of taste or smell, sore throat, congestion or runny nose, nausea or vomiting, diarrhea. Home visiting agencies should frequently check the CDC list of COVID-19 symptoms for updates: https://www.cdc.gov/coronavirus/2019-ncov/symptoms-testing/symptoms.html

08/04/2020
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| During the home visit | • The home visitor must utilize a facial covering (covering the individual’s nose, mouth and chin) or appropriate PPE during the visit.  
  • The home visitor must ensure a minimum of six feet between the home visitor and members of the household except when necessary to complete a required component of the visit.  
  • The home visitor must bring only items needed for that visit into the home and not share (pens, paper, etc.) with individuals in the household.  
  • Consider asking household members not participating in the home visit to stay in a different part of the house from where the visit is taking place unless providing a needed support such as, but not limited to, sign language interpretation or spoken language interpretation.  
  • The home visitor must avoid placing laptop, tablet, binder or other equipment on a surface that may have potential contamination. | • Ask program clients/participants to consider wearing face coverings at all times.  
  • Consider conducting the home visit outside if possible.  
  • Limit home visit participants to those necessary to complete the home visit.  
  • If possible, sit on a hard chair that can be cleaned/sanitized before and after sitting. Home visitor may also consider bringing own chair that can be cleaned/sanitized between visits. |
| --- | --- | --- |
| After the home visit | • Home visitor must clean/sanitize any laptop, tablet, binder, pen, or other equipment used during the home visit.  
  • Home visitor must clean/sanitize hands frequently.  
  • The home visitor must clean/dispose of face covering at the end of the day or after an encounter with an individual | • Clean items worn at the home visit.  
  • Clean/sanitize home visitor’s car at the end of the day. |
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- who is confirmed or suspected of having COVID-19, or whenever the mask becomes visibly soiled or wet such that it makes breathing difficult.

- The home visitor must notify their supervisor when they learn of individuals with COVID-19 symptoms.

- Home visitor must maintain accurate records of completed home visits including date and time of the home visit, the name(s) of individual(s) participating in the visit, and contact information to assist in contact tracing.
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Resources and Additional Information

Public Health Advisory System

Guidance based on community exposure, for individuals exposed to others with known or suspected/possible COVID-19

CDC Cleaning/Disinfecting Information

Responsible RestartOhio
For up-to-date information on sector specific operating requirements, continued closures, and other resources related to the reopening of Ohio businesses, click here.

New Guidance for Pregnant Women and COVID-19
On June 26, 2020, the Centers for Disease Control and Prevention (CDC) revised guidance on the risk of COVID to pregnant women. In a Morbidity and Mortality Weekly Report (MMWR) published last week, the CDC indicated that pregnant women may be at increased risk for severe COVID-19 illness. More specifically, the MMWR study determined that pregnant women with COVID-19 were more likely than non-pregnant women to be hospitalized and at increased risk for intensive care unit (ICU) admission and the receipt of mechanical ventilation. In its public-facing guidance, CDC notes that among pregnant people with COVID-19 “there may be an increased risk of adverse pregnant outcomes, such as preterm birth.”

COVID-19 Pre-surge and Longer-Term Planning Toolkit for Long Term Services and Community Supports
The Ohio Departments to Aging, Health, Developmental Disabilities, and Medicaid worked together to create a toolkit for provider organizations and staff serving Ohioans who utilize LTSS or home visiting services during the COVID-19 crisis. This toolkit reflects the importance of Governor DeWine’s aggressive approach to protecting all of Ohio’s citizens during the pandemic and aligns with his direction to prepare to care for any possible “surge” of individuals contracting COVID-19. As Ohio’s pandemic has shifted to a series of COVID-19 outbreaks largely in congregate environments, the original tool kit has been updated to incorporate the most recent changes.
https://coronavirus.ohio.gov/static/docs/Pre-Surge-Longer-Term-Planning-Toolkit.pdf
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Personal Protective Equipment (PPE)

Vendor Information
Here’s the webpage that contains the information and lists of PPE vendors. The relevant parts of the page are pasted below. See the DSA/DAS list at the bottom under Additional Resources.

Ohio Emergency PPE Makers’ Exchange
The Ohio Emergency PPE Makers’ Exchange, launched by the Ohio Manufacturing Alliance to Fight COVID-19, is an online marketplace where organizations that need personal protective equipment (PPE) and related equipment can find a wide selection offered by Ohio manufacturers. This online exchange offers PPE and related equipment for health care workers, first responders, and small businesses. It’s especially well-suited for organizations that may have lower-volume needs, such as nursing homes, police departments, and small business employers.

The Alliance has screened to the best of its ability for only Ohio manufacturers, but it has not vetted each product and vendor.

The Alliance also has created this list of practical things manufacturers need to be thinking about and do today to prepare for COVID-19.

JobsOhio PPE Database
Several Ohio companies are working to increase the supply of in-demand medical PPE. JobsOhio has partnered with OMA, the Administration and with our Regional Network partners to provide assistance. A list of manufacturers, distributors and potential contract manufacturers to connect with these resources is available through JobsOhio’s Ohio Safe. Ohio Working. website.

Additional Resources
In addition to the resources available via the Ohio Manufacturing Alliance and JobsOhio, the Ohio Development Services Agency and the Ohio Department of Administrative Services has compiled another list of vendors providing various PPE is available here PDF.
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Home Visiting Screening Guide

Call individual and prescreen to identify if eligible for a home visit:

1. **Ask:** Have you had close contact with a person with confirmed or probable COVID-19?
   - **If yes**
     - Cancel in-person visit & inform
     - • Cancel in-person visit, complete via telephone if able.
     - • If needed, make a plan to follow up face-to-face in the future.
     - • Encourage the individual to call their primary care physician for further assessment.
     - • If individual does not have a primary care physician, provide information about how to receive care.
     - • Notify your supervisor.
   - **If no**

2. **Ask:** Have you or someone else in your household had symptoms in the last 14 days or been asked to maintain quarantine or isolation?
   - **Symptoms include new onset of:** fever or chills, cough, shortness of breath or difficulty breathing, fatigue, muscle or body aches, headache, loss of taste or smell, sore throat, congestion or runny nose, nausea or vomiting, diarrhea.
   - **If yes**
     - Schedule in-person visit
   - **If no**
     - Upon arrival at the home
       - • When you arrive at the individual’s door (or at an alternative location) for a visit, repeat questions 1 and 2 above.
       - • Remain at a distance of at least 6 feet and wear face covering.
     - **If individuals answer yes to questions 1 or 2, cancel visit and inform.**
     - **If individuals answer no to questions 1 or 2, proceed with visit.**

**Proceed with in-person visit**
Tips for Home Visiting

Preparing and arriving for a visit

What to bring
- Bring only items necessary for the visit into the home.
- Avoid placing belongings on tabletops and counters that might have high levels of contamination.
- Store personal items securely in your vehicle prior to arriving at the location.

Arrival and greeting
- Put your face covering on after sanitizing hands and before leaving your vehicle.
- Greet families verbally.
- Avoid physical contact.
- If possible, maintain the recommended 6 foot distance between people.
- Consider if it is appropriate to complete the visit outside (on the porch, patio, etc).

Home visit kit
- Reusable plastic bag that seals.
- Hand soap, hand sanitizer.
- Paper towels (fold several into a reusable bag, do not take whole roll).
- Cleaning wipes.

Cleaning and sanitizing during and between visits

Washing hands
- Wash hands at kitchen sink for at least 20 seconds upon arrival, departure, and when contaminated.
- Use supplies brought in your “Home Visit Kit.”
- Use hand sanitizer in situations when hand washing is unavailable or unreasonable.

Supplies
- Clean and sanitize the following items between home visits and/or as needed: cell phone, pen, name badge, clipboard, etc.