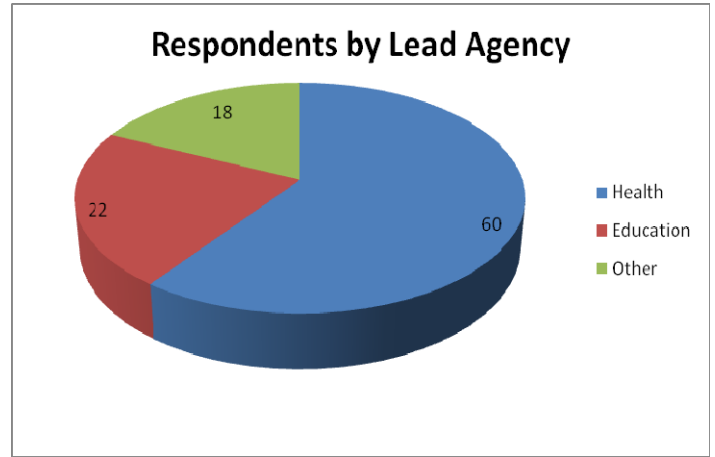
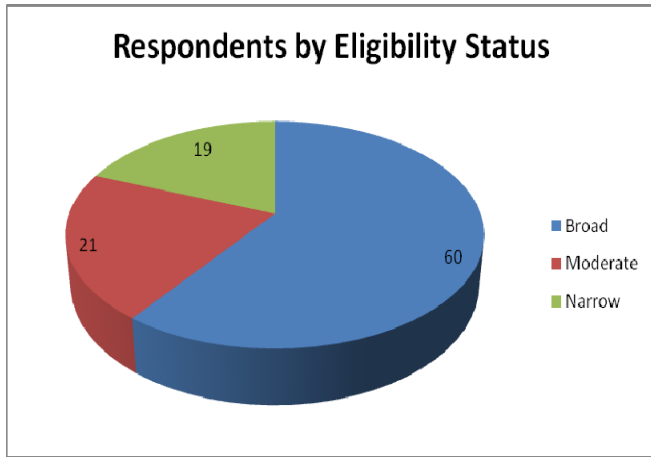


ITCA 2007 Membership Survey Results

Each year the ITCA conducts two surveys: Member Satisfaction; and Part C Coordinator Demographics. For 2007, ITCA added an additional survey to assess “tipping point” issues that are currently impacting member states. This document is a summary of the findings as well as comments that were provided by members.

Respondent Demographics

Thirty eight (38) of the fifty one (51) member states and territories responded to the survey. The following charts show the representation of respondents by the OSEP identified eligibility status and by the type of lead agency. All RRC regions were represented.



Part 1: Member Satisfaction

The purpose of this portion of the survey was to determine how to better meet the needs of the members of the Infant Toddler Coordinators Association. A five point Likert scale was used to assess whether the Association met the expectations of its members.

	Strongly Disagree		Agree		Strongly Agree	No Response
ITCA met my state's/territory's expectation	2.6%	5.3%	10.5%	23.7%	50%	7.9%

	None		Adequate		Excellent	No Response
Part C NPRM	–	–	8%	11%	76%	5%
Determinations Calls	–	3%	21%	26%	42%	8%
Leadership/Mentoring	–	8%	24%	21%	26%	21%
Child/Family Outcomes	3%	5%	26%	29%	26%	11%

ITCA 2007 Membership Survey Results

	None	Adequate	Excellent	No Response		
Federal Funding Issues	–	3%	16%	32%	42%	8%
Fiscal Verification Calls	–	8%	16%	24%	37%	16%
Partnerships with other Early Childhood Organizations	3%	5%	16%	29%	34%	13%

Members were asked to identify current issues that they wanted the Association to address. The percentage of states that identified the issue as needing to be addressed is listed below:

- | | |
|-------------------------------|----------------------------------|
| 32% Child/Family Outcomes | 55% Funding |
| 68% Personnel Capacity | 32% Data Collection |
| 45% Medicaid Issues | 21% Family Cost Participation |
| 37% Private Insurance Funding | 42% Social Emotional Development |
| 30% Focused Monitoring | 8% Due Process |
| 5% Child Find | |

The following are topics that were identified by members as potential products to be developed by the ITCA:

Position Papers	TA Documents	Conference Calls
<ul style="list-style-type: none"> • Early Intervention Services for Children with Autism 	<ul style="list-style-type: none"> • Personnel recruitment for diverse populations and rural areas 	<ul style="list-style-type: none"> • Part C Regulation Changes
<ul style="list-style-type: none"> • Impact that CMS regulations have on Part C 	<ul style="list-style-type: none"> • Support/Information for States with OSEP verification visits 	<ul style="list-style-type: none"> • SPP/APR – Methods of Improving Performance
<ul style="list-style-type: none"> • Benefits vs. Downfalls of Family Cost Participation Programs 	<ul style="list-style-type: none"> • Child Find 	<ul style="list-style-type: none"> • Topics of interest/need as they develop
<ul style="list-style-type: none"> • Guidance of Administrators of Part C (competencies; support and authority needed; incentives for long term commitment etc.) 	<ul style="list-style-type: none"> • Autism-meeting the challenge of serving children with autism and their families 	<ul style="list-style-type: none"> • Support/Information for States with OSEP verification visits
<ul style="list-style-type: none"> • Prevalence Study on developmental 	<ul style="list-style-type: none"> • Evidence Based Practice Models 	<ul style="list-style-type: none"> • How states fund EI services /rate

ITCA 2007 Membership Survey Results

Position Papers	TA Documents	Conference Calls
<p>delay/disability in the birth to three population</p> <ul style="list-style-type: none"> Substantial Compliance – analysis of the OSEP definition of substantial compliance level of 95% 	<ul style="list-style-type: none"> Supporting early intervention program managers 	<p>development</p> <ul style="list-style-type: none"> Annual Performance Report
<ul style="list-style-type: none"> Birth to Five Option: a framework for assessing its strengths and weaknesses 	<ul style="list-style-type: none"> How to best investigate a Part C Complaint 	<ul style="list-style-type: none"> Determining eligibility in the social emotional domain
<ul style="list-style-type: none"> Planning and delivering holistic services to very young children and their families through the IFSP (one plan for all needs, including EHS, child welfare etc.) 	<ul style="list-style-type: none"> Focused Monitoring/Determinations – role of states in providing assistance 	<ul style="list-style-type: none"> Focused Monitoring/ Determinations – role of states in providing assistance
<ul style="list-style-type: none"> ASD and Cortical Visual Impairment: diagnosis and intervention 	<ul style="list-style-type: none"> CAPTA – meeting the challenge of serving children referred through CAPTA 	<ul style="list-style-type: none"> Child Outcomes Reporting
	<ul style="list-style-type: none"> Information about Medicaid 1219i waivers (or whatever CMS is recommending to replace billing under the rehab option 	<ul style="list-style-type: none"> Surrogate parent policies and procedures/interstate compacts
	<ul style="list-style-type: none"> Personnel capacity 	<ul style="list-style-type: none"> Provision of Services in Rural Areas
	<ul style="list-style-type: none"> Autism and Early Intervention Services 	<ul style="list-style-type: none"> CAPTA issues
		<ul style="list-style-type: none"> Private Insurance Billing
		<ul style="list-style-type: none"> Proposals and practices for working more closely with Early Head Start

ITCA 2007 Membership Survey Results

Part 2: Part C Coordinator Demographics

In 2005, the Association surveyed states and territories to identify issues related to salary, workload, experience and the turnover issues related to the Part C Coordinator position. Because 18 states have had at least one new Part C Coordinator in the last two years, the Association included the following questions in the survey again to help identify issues that can be supported by Association activities. The responses to several of these questions were analyzed by frequency, by state lead agency status, by eligibility status and by RRC region.

How many years have you been the Part C Coordinator?

8%	Less than one year
16%	One to two years
18%	Three to five years
13%	Five to seven years
13%	Eight to ten years
32%	Ten years or more

Years as Part C Coordinator * Leadagency Crosstabulation

Count		Leadagency			Total
		Health	Education	Other	
YearsasPartCCoordinator	Less than one year	3	0	0	3
	1-2 Years	1	2	2	5
	3-5 Years	6	0	1	7
	5-7 Years	2	1	2	5
	8-10 years	2	2	1	5
	10 years or more	7	3	2	12
Total		21	8	8	37

Years as Part C Coordinator * Eligibilitystatus Crosstabulation

Count		Eligibilitystatus			Total
		Broad	Moderate	Narrow	
YearsasPartCCoordinator	Less than one year	3	0	0	3
	1-2 Years	1	4	0	5
	3-5 Years	4	2	1	7
	5-7 Years	4	0	1	5
	8-10 years	3	1	1	5
	10 years or more	7	2	3	12
Total		22	9	6	37

ITCA 2007 Membership Survey Results

Years as Part C Coordinator * RRC Crosstabulation

Count		YearsasPartCCoordinator						Total
		Less than one year	1-2 Years	3-5 Years	5-7 Years	8-10 years	10 years or more	
RRC	Northeast	0	2	0	1	1	5	9
	Mid South	0	0	2	0	0	2	4
	Southeast	1	1	1	0	1	0	4
	North Central	1	2	2	1	2	1	9
	Mountain Plains	1	0	1	2	0	1	5
	Western	0	0	1	1	1	3	6
Total		3	5	7	5	5	12	37

How many Part C Coordinators has your state had (including yourself) since the beginning of Part C in 1986?

24%	Two Coordinators
26%	Three Coordinators
37%	Four Coordinators
5%	Five Coordinators
3%	Six Coordinators
3%	Seven Coordinators
3%	Eight Coordinators

Number of Coordinators * Leadagency Crosstabulation

Count		Leadagency			Total
		Health	Education	Other	
NumberofCoordinators	2	6	2	1	9
	3	5	3	2	10
	4	7	2	4	13
	5	1	1	0	2
	6	0	0	1	1
	7	1	0	0	1
	8	1	0	0	1
Total		21	8	8	37

ITCA 2007 Membership Survey Results

Number of Coordinators * Eligibilitystatus Crosstabulation

Count		Eligibilitystatus			Total
		Broad	Moderate	Narrow	
Number of Coordinators	2	4	3	2	9
	3	6	3	1	10
	4	8	2	3	13
	5	2	0	0	2
	6	0	1	0	1
	7	1	0	0	1
	8	1	0	0	1
Total		22	9	6	37

Number of Coordinators * RRC Crosstabulation

Count		Number of Coordinators							Total
		2	3	4	5	6	7	8	
RRC	Northeast	2	3	3	0	1	0	0	9
	Mid South	2	2	0	0	0	0	0	4
	Southeast	0	0	4	0	0	0	0	4
	North Central	1	3	3	1	0	0	1	9
	Mountain Plains	1	0	2	1	0	1	0	5
	Western	3	2	1	0	0	0	0	6
Total		9	10	13	2	1	1	1	37

How many Part C Coordinators has your state in the last five years?

58%	One Coordinator
32%	Two Coordinators
10%	Three Coordinators

Part C Coordinators in the last five years * Leadagency Crosstabulation

Count		Leadagency			Total
		Health	Education	Other	
Numberinfiveyears	1	12	5	5	22
	2	7	3	1	11
	4	2	0	2	4
Total		21	8	8	37

ITCA 2007 Membership Survey Results

Part C Coordinators in the last five years * Eligibilitystatus Crosstabulation

Count		Eligibilitystatus			Total
		Broad	Moderate	Narrow	
Numberinfiveyears	1	14	3	5	22
	2	5	5	1	11
	4	3	1	0	4
Total		22	9	6	37

Part C Coordinators in the last five years * RRC Crosstabulation

Count		Numberinfiveyears			Total
		1	2	4	
RRC	Northeast	7	1	1	9
	Mid South	2	2	0	4
	Southeast	0	3	1	4
	North Central	4	4	1	9
	Mountain Plains	3	1	1	5
	Western	6	0	0	6
Total		22	11	4	37

Check why your immediate predecessor left his/her position:

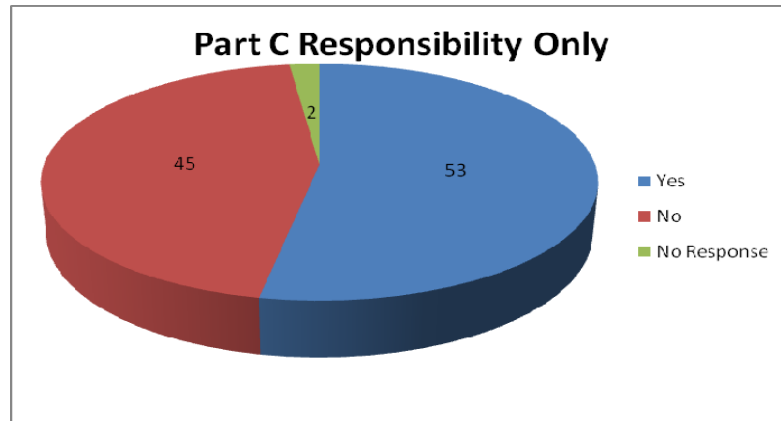
18%	Promotion with different responsibilities
8%	Moved to a different city/state
16%	Change in Administration
24%	Moved to a new department/agency
13%	Moved to a position w/o Part C responsibilities
16%	Retirement
5%	Other

State Employee Status:

- Seventy-one percent (71) of the respondents had been a state employee for 11 years or more.
- Eleven percent (11) had been a state employee for less than five years.
- Twenty-four percent (24) of the respondents indicated they had not been a state employee prior to taking the Part C Coordinator position.
- Fifty-three percent (53) have worked in the Part C office for 11 years or more.

ITCA 2007 Membership Survey Results

Is Part C your only responsibility?



Part C Only Responsibility * Leadagency Crosstabulation

Count		Leadagency			Total
		Health	Education	Other	
Onlyresponsibility	Yes	10	5	4	19
	No	10	3	4	17
	No response	1	0	0	1
Total		21	8	8	37

Part C Only Responsibility * Eligibilitystatus Crosstabulation

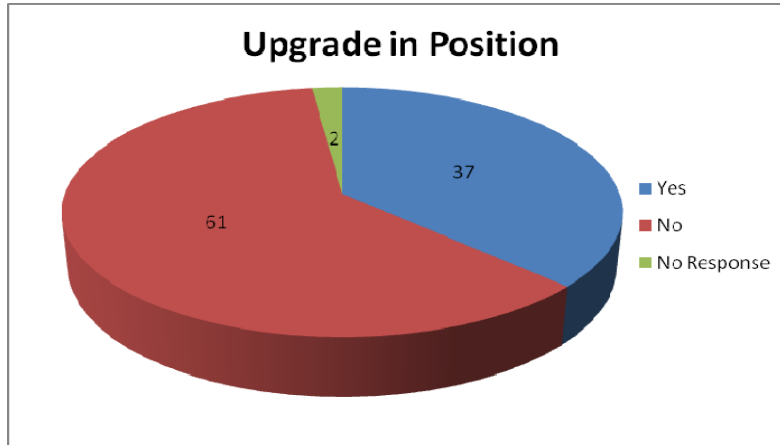
Count		Eligibilitystatus			Total
		Broad	Moderate	Narrow	
Onlyresponsibility	Yes	10	5	4	19
	No	11	4	2	17
	No response	1	0	0	1
Total		22	9	6	37

Part C Only Responsibility * RRC Crosstabulation

Count		Onlyresponsibility			Total
		Yes	No	No response	
RRC	Northeast	3	6	0	9
	Mid South	2	2	0	4
	Southeast	4	0	0	4
	North Central	7	2	0	9
	Mountain Plains	1	3	1	5
	Western	2	4	0	6
	Total	19	17	1	37

ITCA 2007 Membership Survey Results

Have you received an upgrade in your position during your tenure?



Upgrade in Position * Leadagency Crosstabulation

		Leadagency			Total
		Health	Education	Other	
UpgradePosition	Yes	9	4	1	14
	No	11	4	7	22
	No response	1	0	0	1
Total		21	8	8	37

Upgrade in Position * Eligibilitystatus Crosstabulation

		Eligibilitystatus			Total
		Broad	Moderate	Narrow	
UpgradePosition	Yes	10	2	2	14
	No	11	7	4	22
	No response	1	0	0	1
Total		22	9	6	37

Upgrade in Position * RRC Crosstabulation

		UpgradePosition			Total
		Yes	No	No response	
RRC	Northeast	6	3	0	9
	Mid South	1	3	0	4
	Southeast	2	2	0	4
	North Central	2	7	0	9
	Mountain Plains	1	3	1	5
	Western	2	4	0	6
	Total	14	22	1	37

ITCA 2007 Membership Survey Results

What percentage of your salary is supported by resources other than Part C?

Percentage of Salary

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	100%	7	18.4	18.4	18.4
	90-100%	1	2.6	2.6	21.1
	80-90%	1	2.6	2.6	23.7
	60-70%	2	5.3	5.3	28.9
	50%	6	15.8	15.8	44.7
	Less than 40%	1	2.6	2.6	47.4
	0%	7	18.4	18.4	65.8
	No response	13	34.2	34.2	100.0
	Total	38	100.0	100.0	

Percentage of Salary * Eligibilitystatus Crosstabulation

Count		Eligibilitystatus			Total
		Broad	Moderate	Narrow	
PercentageofSalary	100%	2	4	1	7
	90-100%	1	0	0	1
	80-90%	1	0	0	1
	60-70%	1	0	1	2
	50%	4	1	1	6
	Less than 40%	1	0	0	1
	0%	4	1	1	6
	No response	8	3	2	13
Total		22	9	6	37

Percentage of Salary * Leadagency Crosstabulation

Count		Leadagency			Total
		Health	Education	Other	
PercentageofSalary	100%	2	4	1	7
	90-100%	1	0	0	1
	80-90%	0	1	0	1
	60-70%	0	0	2	2
	50%	3	1	2	6
	Less than 40%	0	1	0	1
	0%	6	0	0	6
	No response	9	1	3	13
Total		21	8	8	37

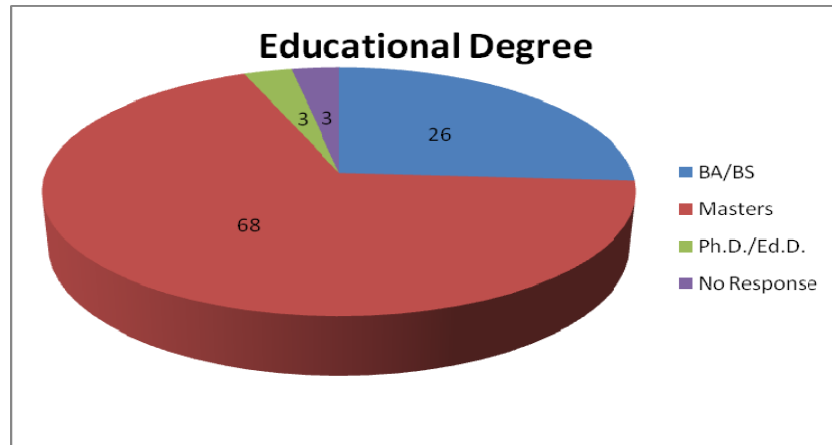
ITCA 2007 Membership Survey Results

Percentage of Salary * RRC Crosstabulation

Count		RRC						Total
		Northeast	Mid South	Southeast	North Central	Mountain Plains	Western	
PercentageofSalary	100%	1	1	1	4	0	0	7
	90-100%	0	1	0	0	0	0	1
	80-90%	1	0	0	0	0	0	1
	60-70%	0	0	0	0	1	1	2
	50%	2	0	0	2	2	0	6
	Less than 40%	1	0	0	0	0	0	1
	0%	2	0	1	1	1	1	6
	No response	2	2	2	2	1	4	13
Total		9	4	4	9	5	6	37

ITCA 2007 Membership Survey Results

What is the highest educational degree that you have achieved?



Educational Degree * Leadagency Crosstabulation

Count		Leadagency			Total
		Health	Education	Other	
EducationalDegree	BA/BS	5	2	3	10
	Masters	14	6	5	25
	Ed.D/Ph.D	1	0	0	1
	No Response	1	0	0	1
Total		21	8	8	37

Educational Degree * Eligibilitystatus Crosstabulation

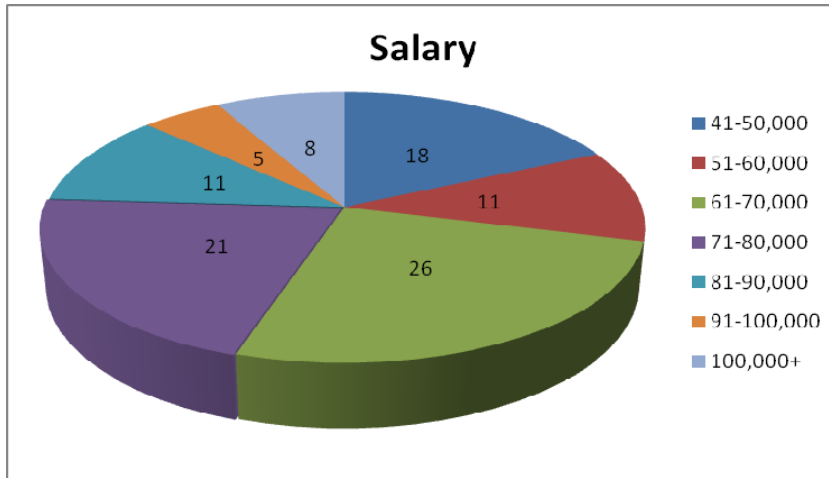
Count		Eligibilitystatus			Total
		Broad	Moderate	Narrow	
EducationalDegree	BA/BS	6	3	1	10
	Masters	15	5	5	25
	Ed.D/Ph.D	0	1	0	1
	No Response	1	0	0	1
Total		22	9	6	37

Educational Degree * RRC Crosstabulation

Count		EducationalDegree				Total
		BA/BS	Masters	Ed.D/Ph.D	No Response	
RRC	Northeast	3	6	0	0	9
	Mid South	2	1	1	0	4
	Southeast	0	4	0	0	4
	North Central	2	7	0	0	9
	Mountain Plains	1	3	0	1	5
	Western	2	4	0	0	6
	Total		10	25	1	1

ITCA 2007 Membership Survey Results

Place a check mark next to the category that matches your salary:



Salary * Leadagency Crosstabulation

Count		Leadagency			Total
		Health	Education	Other	
Salary	41-50,000	4	1	2	7
	51-60,000	2	1	0	3
	61-70,000	6	2	2	10
	71-80,000	4	4	0	8
	81-90,000	2	0	2	4
	91-100,000	2	0	0	2
	100,000 +	1	0	2	3
Total		21	8	8	37

Salary * Eligibilitystatus Crosstabulation

Count		Eligibilitystatus			Total
		Broad	Moderate	Narrow	
Salary	41-50,000	4	2	1	7
	51-60,000	2	0	1	3
	61-70,000	4	3	3	10
	71-80,000	6	2	0	8
	81-90,000	3	1	0	4
	91-100,000	2	0	0	2
	100,000 +	1	1	1	3
Total		22	9	6	37

ITCA 2007 Membership Survey Results

Salary * RRC Crosstabulation

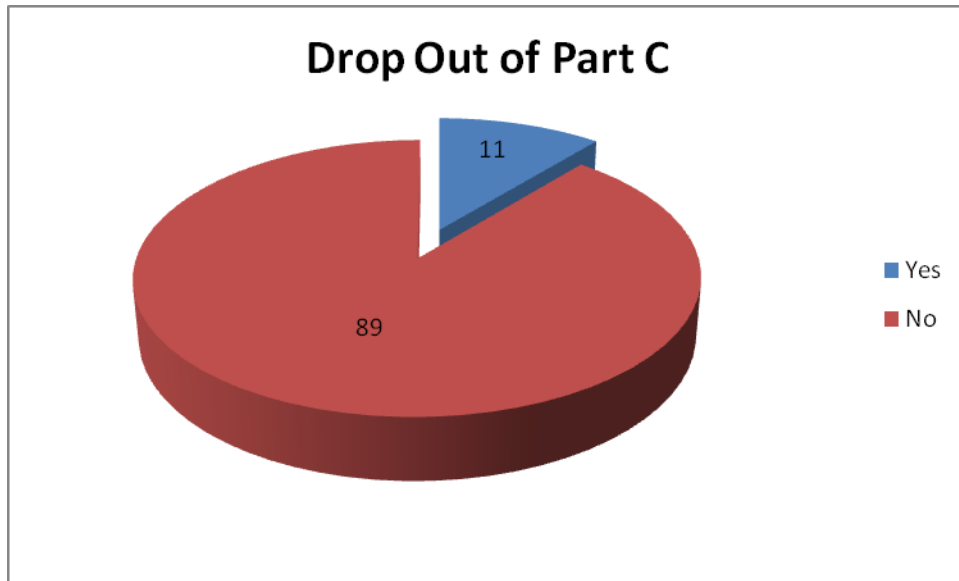
Count		RRC						Total
		Northeast	Mid South	Southeast	North Central	Mountain Plains	Western	
Salary	41-50,000	1	1	0	1	3	1	7
	51-60,000	0	0	1	1	1	0	3
	61-70,000	2	2	1	2	1	2	10
	71-80,000	2	1	0	3	0	2	8
	81-90,000	1	0	1	1	0	1	4
	91-100,000	1	0	0	1	0	0	2
	100,000 +	2	0	1	0	0	0	3
Total		9	4	4	9	5	6	37

ITCA 2007 Membership Survey Results

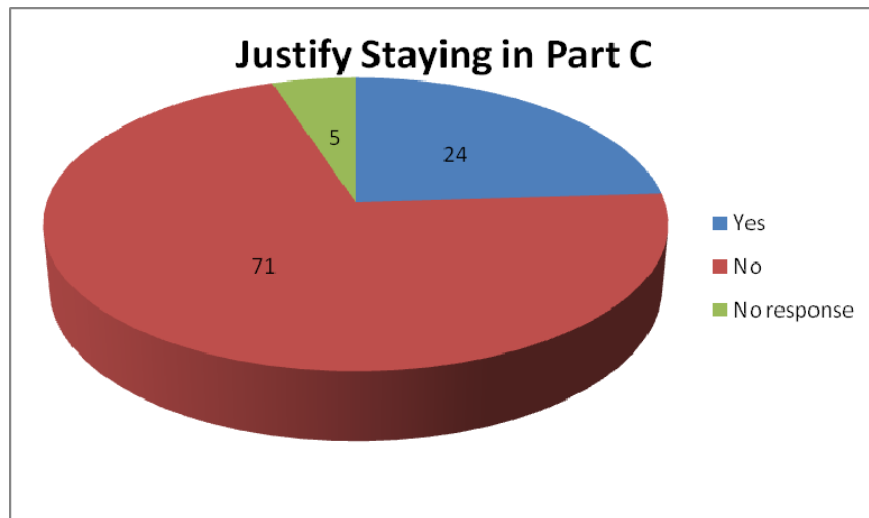
Part 3: Tipping Points for Participation in Part C

A number of Part C Coordinators have indicated that their state is reaching the tipping point for considering dropping out of Part C. The following questions were identified to serve as a barometer of the current national environment:

Has your state ever attempted to drop out of Part C?



Has anyone in your state begun to ask you to justify staying in Part C?



ITCA 2007 Membership Survey Results

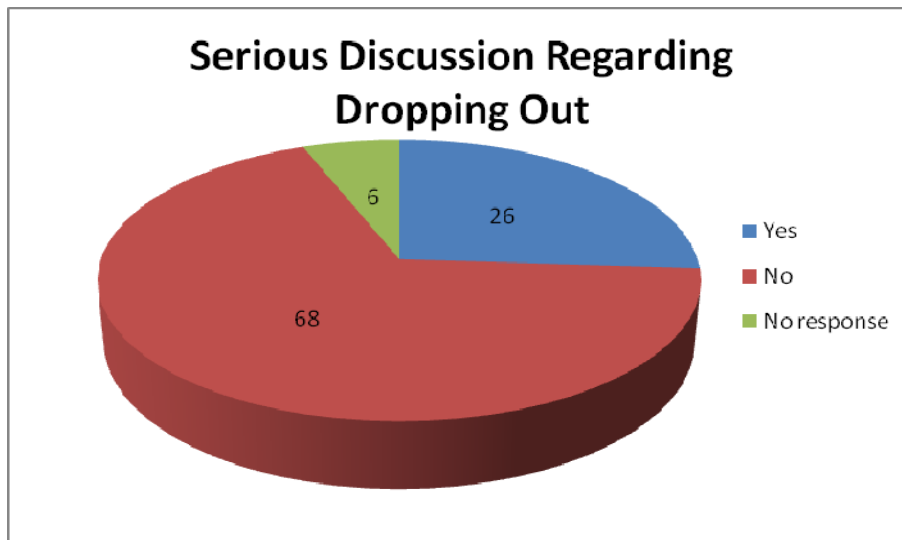
At what level have those questions occurred? (Check all that apply)

- 13% Governor
- 0% Children's Cabinet Level
- 8% Legislature
- 5% SICC
- 21% Commissioner/Secretary of the Lead Agency
- 18% Immediate Supervisor

Have complaints, hearings, or potential lawsuits caused you to consider dropping out?

- 0% Yes
- 92% No
- 8% No response

Has there been any serious discussion of dropping out of Part C?



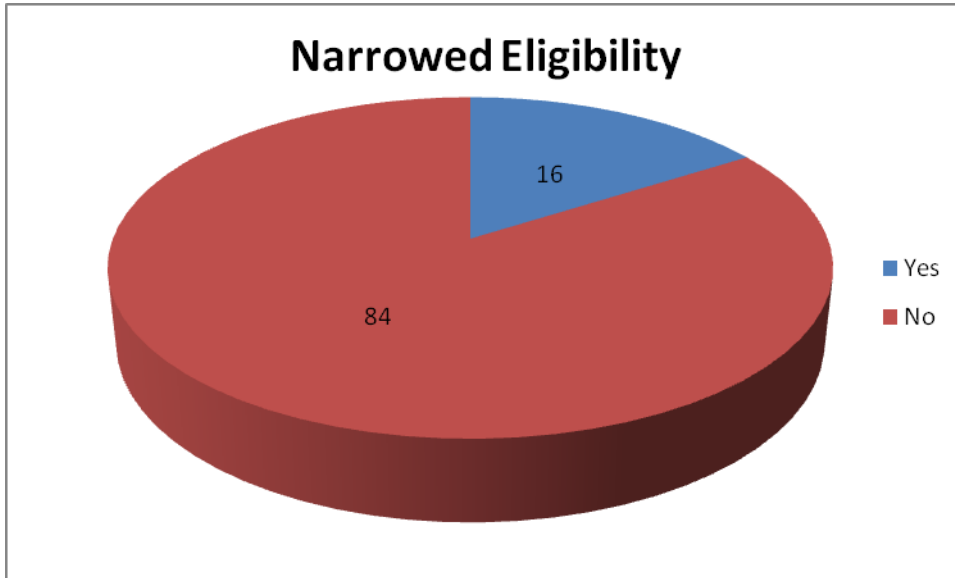
At what level have those discussions occurred? (Check all that apply)

- 11% Governor
- 0% Children's Cabinet Level
- 3% Legislature
- 5% SICC
- 16% Commissioner/Secretary of the Lead Agency
- 18% Immediate Supervisor

ITCA 2007 Membership Survey Results

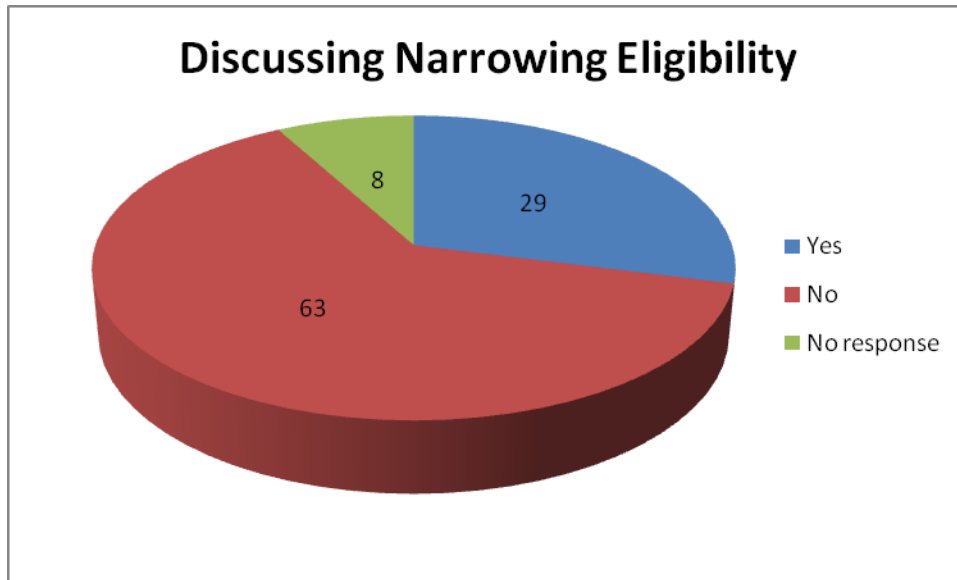
Eligibility Criteria

Has your state narrowed its eligibility criteria in the last three years?



Of the states who reported they had narrowed eligibility in the last three years, eighty-six percent (86) reported that an increase in child count resulted in the narrowed eligibility criteria.

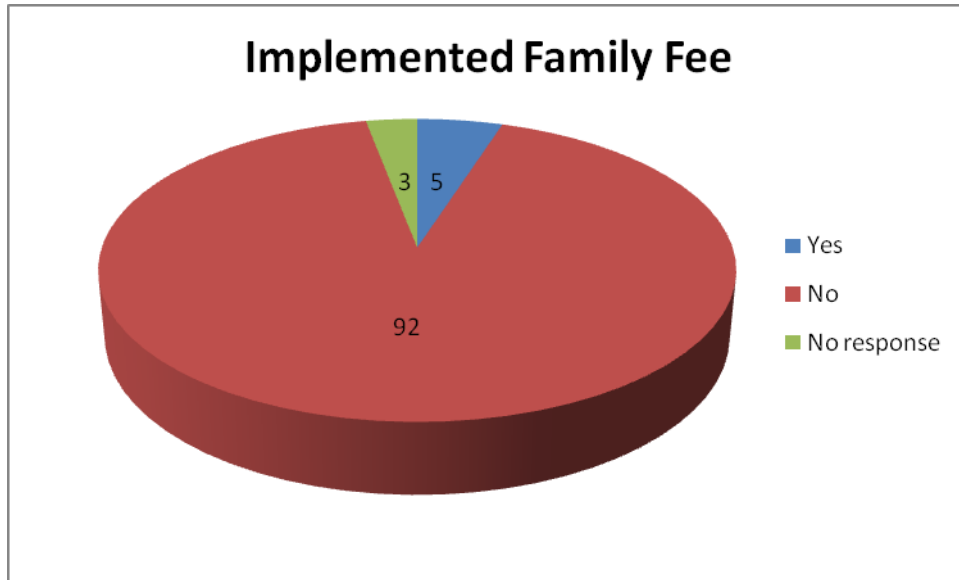
Is your state discussing whether to narrow eligibility criteria?



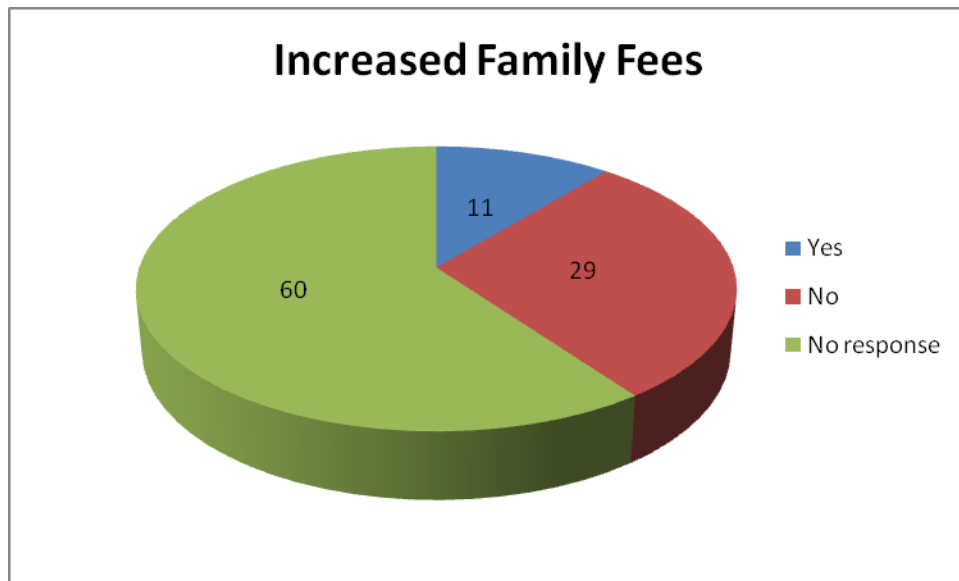
ITCA 2007 Membership Survey Results

Family Cost Participation: Family Fees (Not including private insurance)

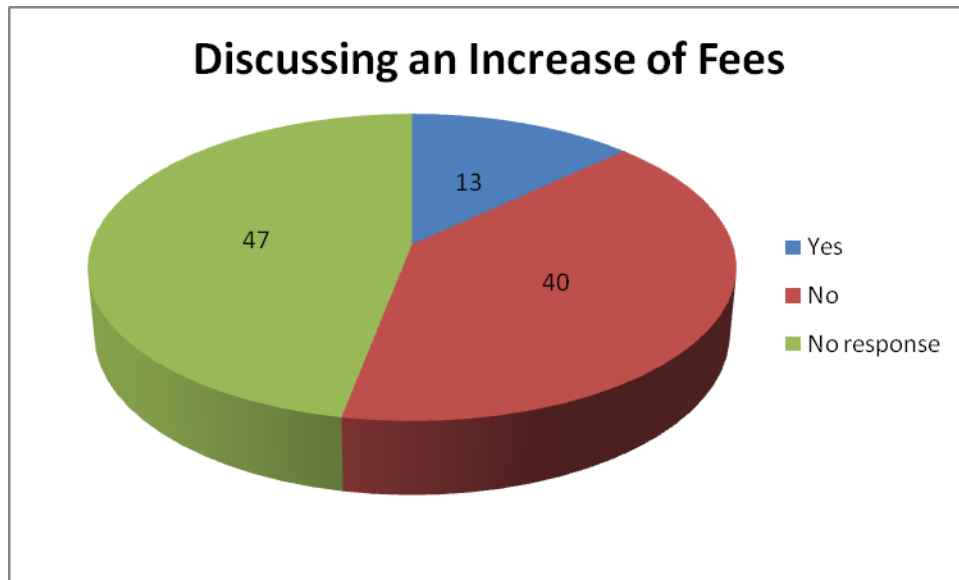
Has your state implemented family fees for the first time in the last three years?



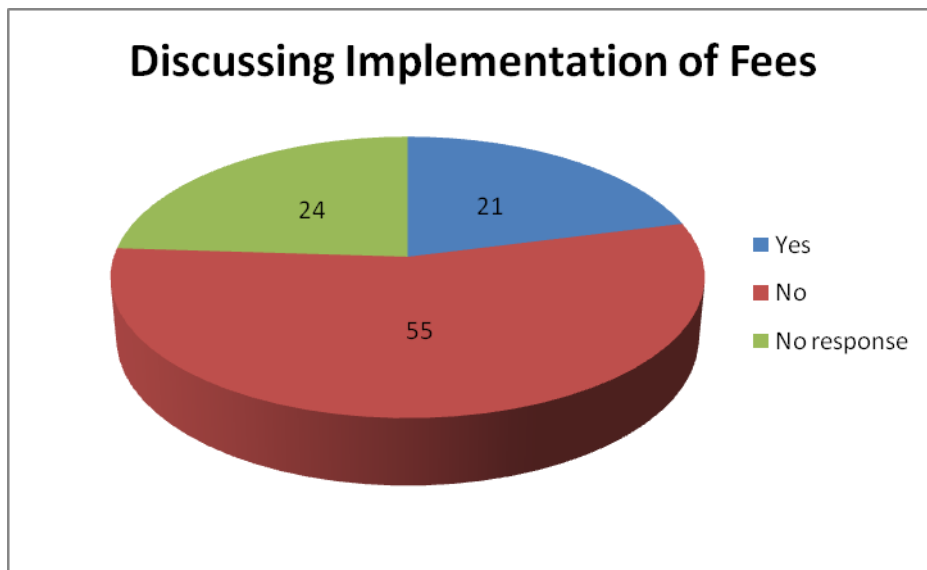
If you have family fees, have you increased the amount of fees in the last three years?



Is your state discussing an increase in family fees?

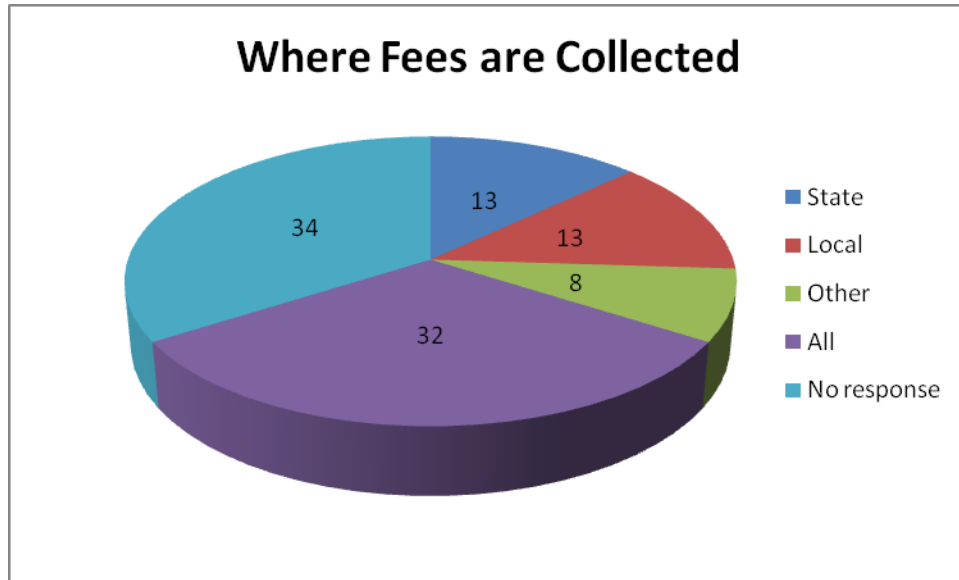


If your state does not currently have family fees, is your state discussing the implementation of family fees?

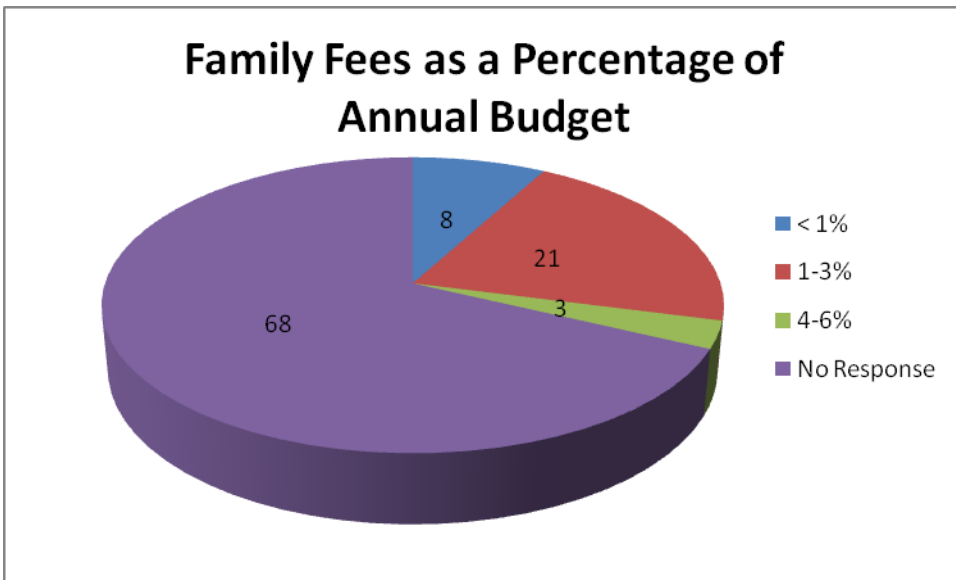


ITCA 2007 Membership Survey Results

At what level are the fees collected?



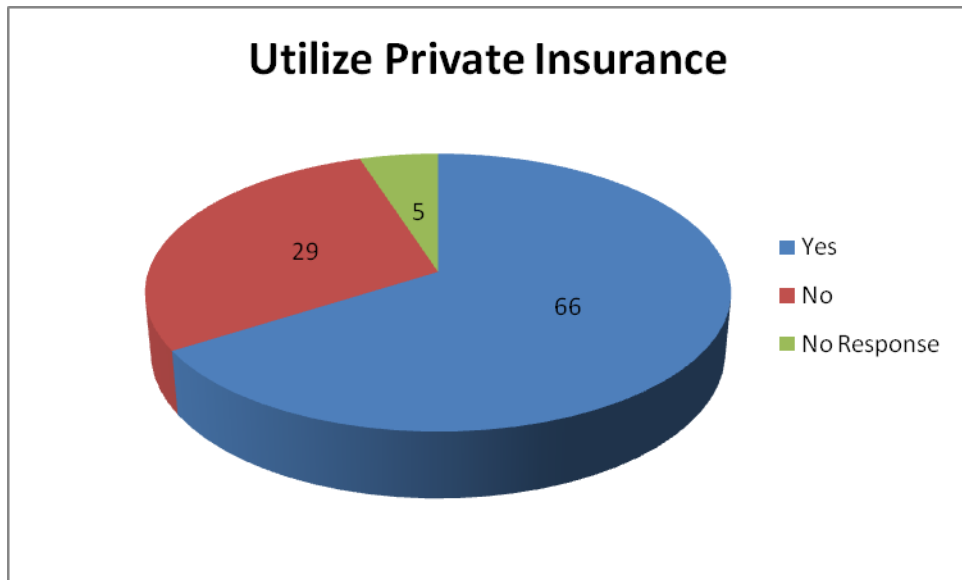
What percentage of your annual budget is represented by Family Fees?



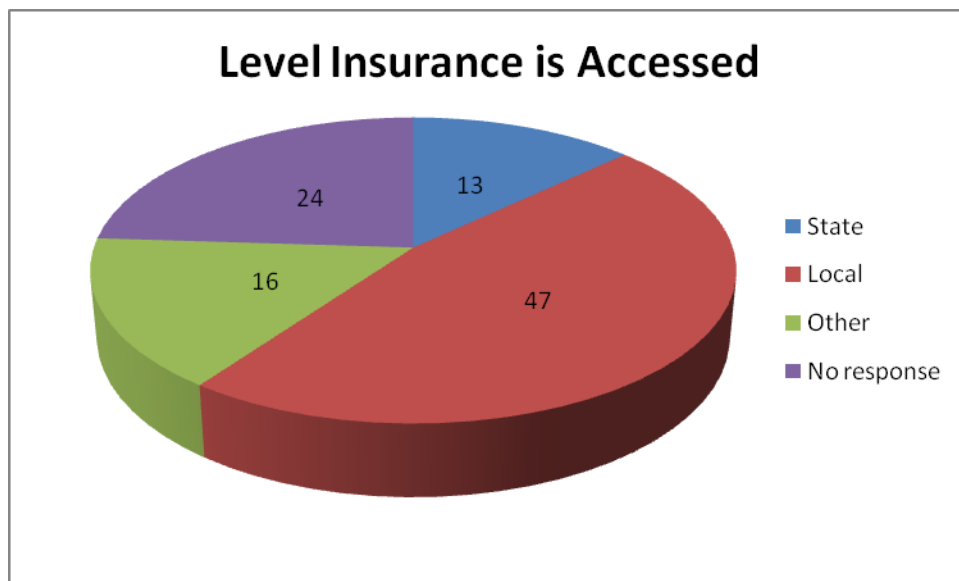
ITCA 2007 Membership Survey Results

Family Cost Participation: Private Insurance

Does your state utilize private insurance to support payment for services?

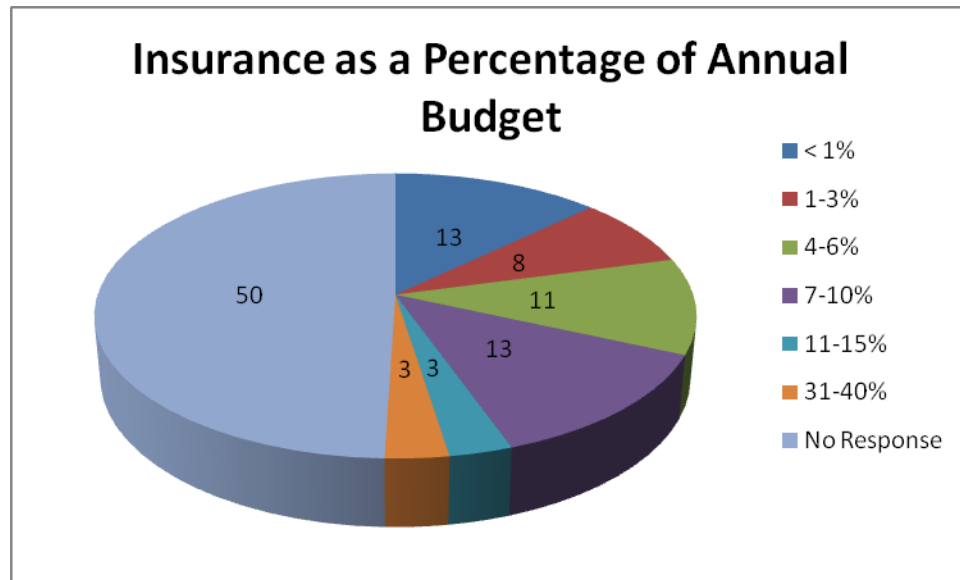


At what level is private insurance accessed?



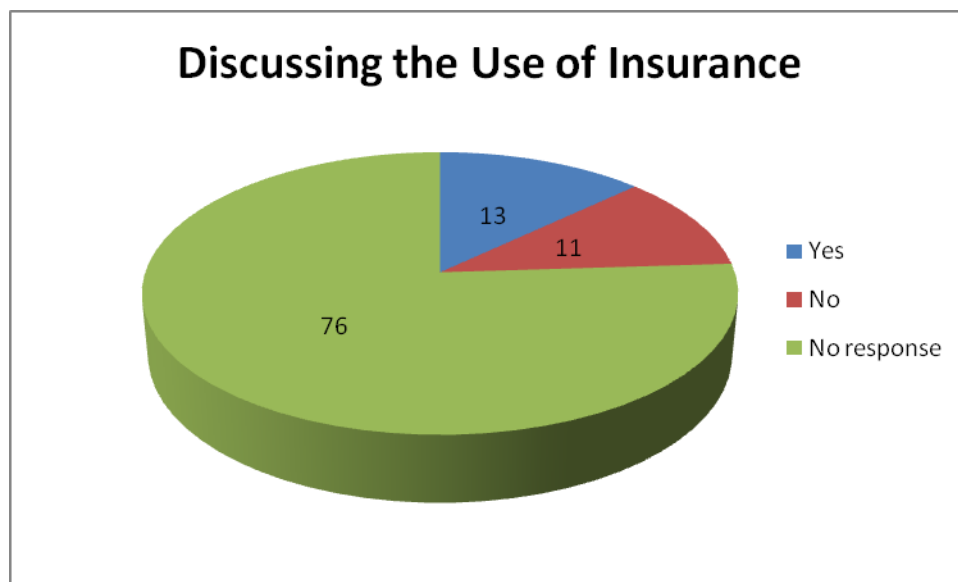
ITCA 2007 Membership Survey Results

What percentage of your annual budget is represented by private insurance?



For both family fees and private insurance, some respondents reported that they utilized these fund sources but were unable to identify the percentage of the annual budget as the collection/access occurs at the local level.

If your state is not currently utilizing private insurance, is your state discussing the potential use of private insurance?



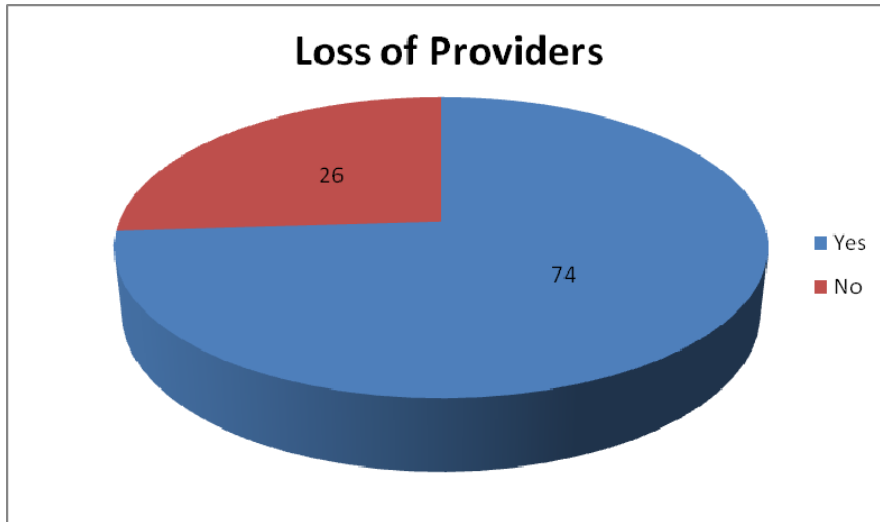
ITCA 2007 Membership Survey Results

Provider Issues

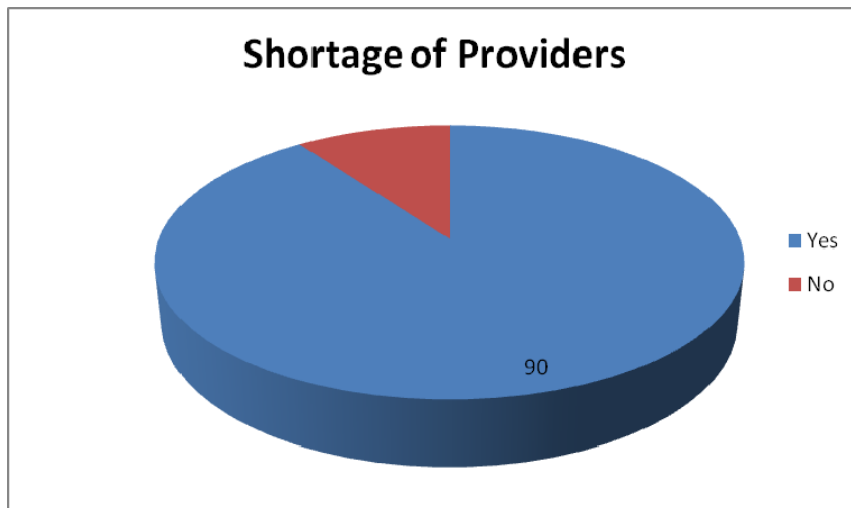
Describe how service providers/practitioners are enrolled in your system:

- 5% Enrolled as individual providers/practitioners
- 55% Hired or enrolled by a regional or local agency
- 34% Both
- 5% Central Office enters into contract with provider agencies

In the last three years have you had providers/practitioners or agencies/programs drop out of the Part C system?

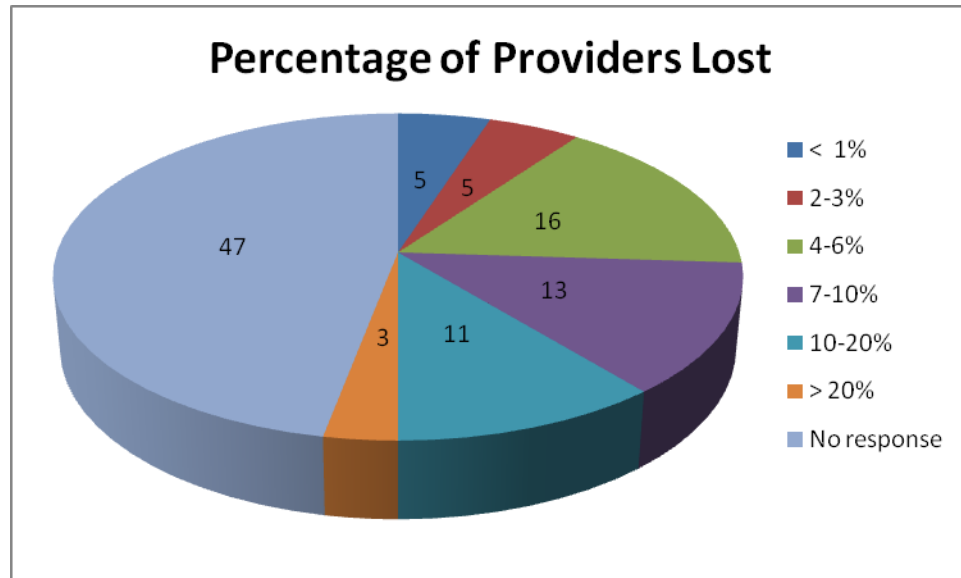


In the last three years have you experienced a shortage of enrolled providers/practitioners or programs/agencies?



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What percentage of providers/practitioners or programs/agencies has dropped out of the system?



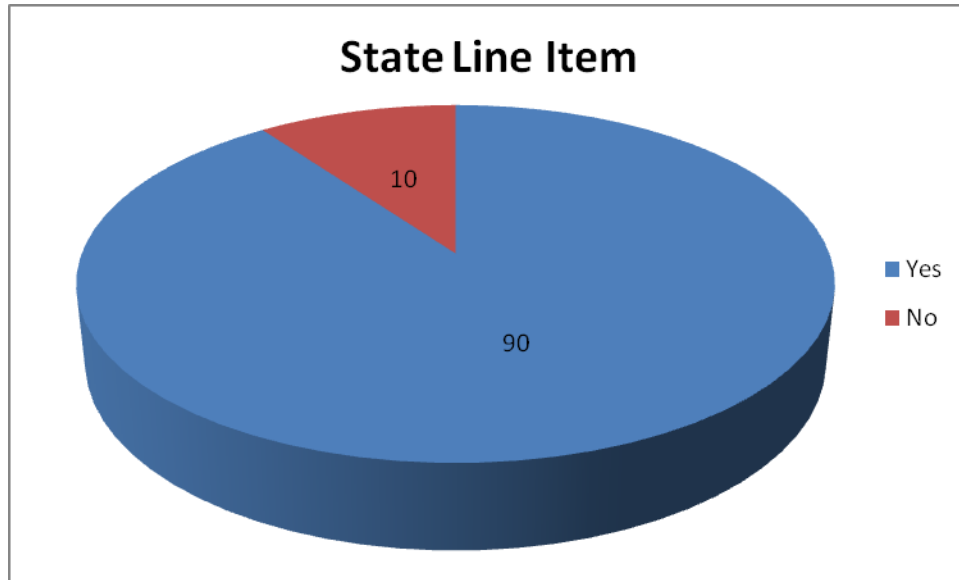
Why have they dropped out/not enrolled? (check all that apply):

- 37% Paperwork
- 16% State Policies
- 29% Federal requirements
- 8% Disenrollment for cause
- 63% Rates of reimbursement
- 16% Timely reimbursement
- 18% Concern with State Service Delivery design

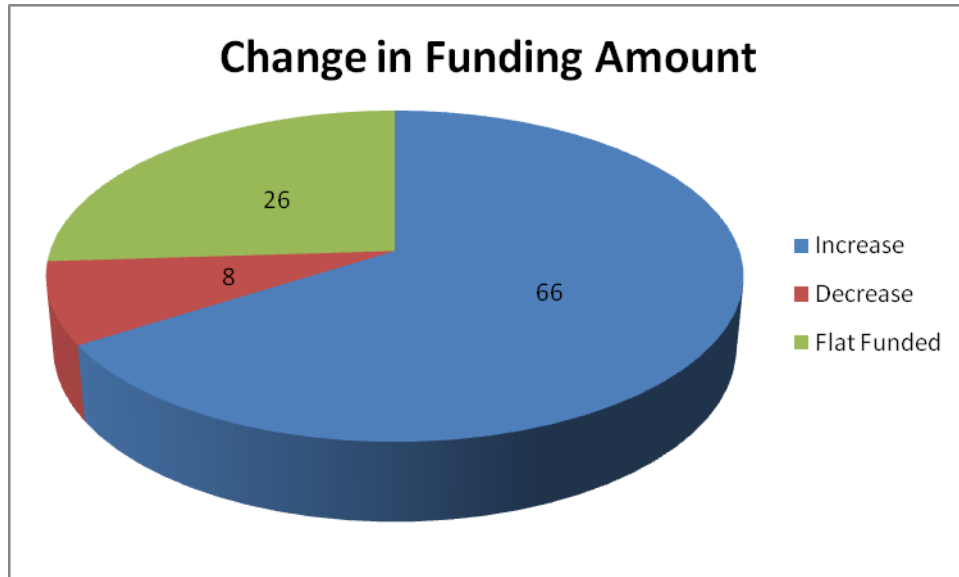
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Funding

Do you have a state line item specific for early intervention?



If yes, have you had any change in the amount of the line item?



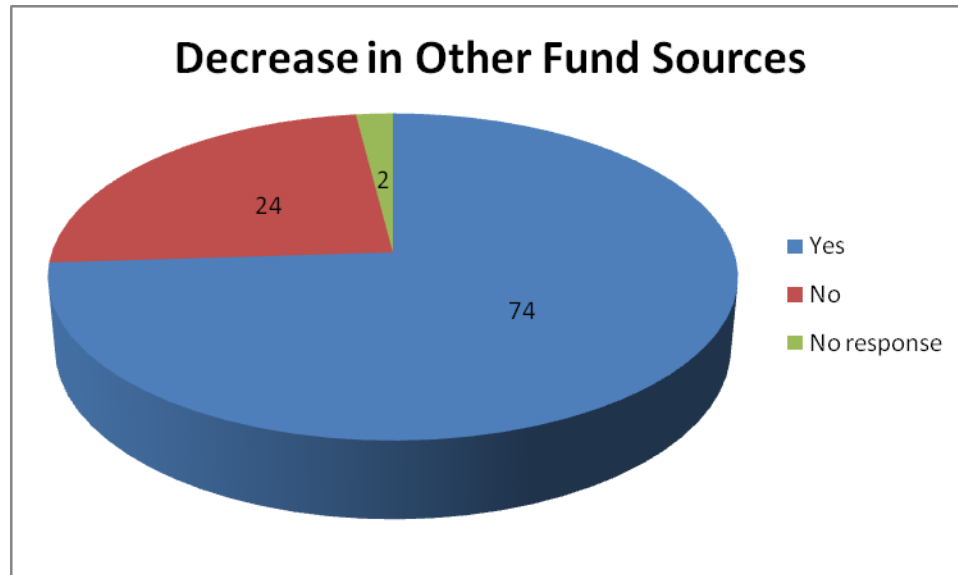
If you received an increase, were any of the following conditions imposed:

- 3% System Evaluation
- 11% Change in eligibility criteria
- 8% Implementation or increase in Family Cost Participation

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- 18% Other
- 61% No response

Have other fund sources for Part C decreased in the last three years?



Which fund sources (Check all that apply):

- 16% Title V MCH
- 24% Title XIX Medicaid
- 8% Part B, 619
- 5% Developmental Disability Funding
- 5% Mental Health Funding
- 13% State General Funds
- 3% CAPTA
- 3% TANF Funds
- 3% Private Insurance
- 21% Other